

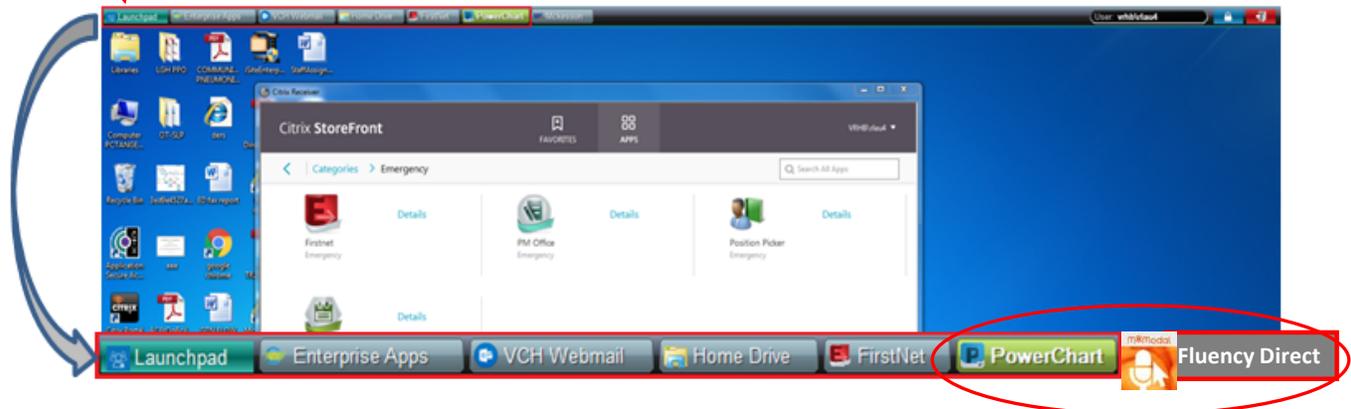
## Logging In and Out of Fluency Direct When Using Cerner

When using FESR to dictate into Cerner Powerchart or other Cerner applications, Fluency Direct must be launched from the **Citrix Portal QuickLaunch** toolbar located at the top of the screen. This is different than using Fluency Flex where you launched the application using the computer icon on the computer desktop.

### From Lions Gate and Squamish General Hospital

- Log on to the computer with your Health Authority network credentials.
- Along the top of the screen, there is a “QuickLaunch” toolbar where the Cerner Powerchart, Fluency Direct and other commonly used application icons can be found.
  - Single click on the Powerchart icon to open Cerner.
  - Single click on the Fluency Direct icon to open Fluency Direct.

CST is introducing a toolbar located at the top of your display screen. It will be available on all devices and gives users quick access to Cerner applications (and other key applications). Applications that are started from this bar will not prompt you for a username and password. It will single sign you in using your network logon account.



**Note:** If you are eligible for Tap ‘N’ Go, this will allow you to log in and out of your Windows Session as well as Fluency Direct and Cerner without needing to re-enter your credentials. Any programs running after you tap out will still be running once you move to another station and tap back in.

## From Other Health Authority Sites or from Outside the Health Authority

If you are documenting into Cerner from sites other than Lions Gate Hospital and Squamish General Hospital, you need to access Cerner via the remote access process just like when you are outside the Health Authority. This is because the CST technical architecture has only been deployed to the Lions Gate and Squamish computers.

Once you have remoted in to the Health Authority, the process for launching Fluency Direct is to start Fluency Direct from the Citrix Storefront. There is an M\*Modal Fluency Direct icon in the “apps” screen of the Storefront. If you cannot find it type “mmodal” in the search box of the storefront and you can find it that way to launch it.

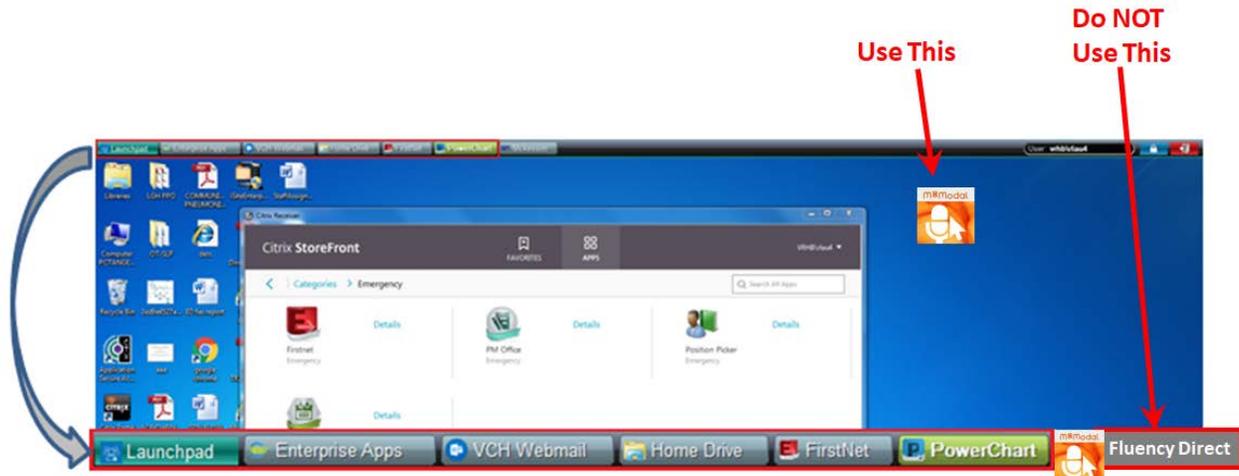
In order to dictate into Cerner via remote access, you must use the **M\*Modal Mobile Microphone Application** for iPhone or Android. Instructions for setting up and using the Mobile Microphone can be found here: <http://www.himconnect.ca/fesr>.

The regular handheld, wired, microphone cannot be used to dictate into Cerner via remote access.

**Note:** *Remote access is not available for dictation into Fluency Flex.*

## Using Fluency Direct in other Applications Besides Cerner

To use Fluency Direct in other desktop applications not hosted in the Citrix portal you must use the Fluency Direct application **located on the computer desktop** NOT the one on the QuickLaunch toolbar which only works Cerner.



- Go to your computer desktop.
- Double Click on the Fluency Direct icon.
- Ensure the QuickLaunch version of Fluency Direct has been closed before you open the desktop version. Close Fluency Direct by left clicking on the Fluency Direct pill and left click 'Quit'.